

# USI INSURANCE SERVICES CORPORATION 3190 FAIRVIEW PARK DRIVE, SUITE 400 FALLS CHURCH, VA 22042

PHONE: 703-698-0788 / MAIN FAX: 610-362-8377

### PLEASE HELP US ASSIST YOU BETTER!

USI's certificate department receives <u>hundreds</u> of requests for certificates of insurance daily. As a result, it typically takes <u>at least</u> 24 hours to accommodate these requests after they are made.

#### PLEASE FOLLOW THESE GUIDELINES TO HELP US HELP YOU:

- Request certificates via fax at 610-362-8377 or on-line at <u>www.usicondo.com</u>.
   Requests taken over the phone slows down the process.
- Minimize "urgent" or same-day requests.
- Make requests <u>early</u>, allowing 48-72 hours or more for processing.
- Minimize "follow-up" phone calls. If you have not received a certificate of insurance within <u>72 hours</u>, please contact us at 703-698-0788.
- Please use the attached form, which will provide us with all necessary information and make processing more timely.

#### THANK YOU FOR YOUR ATTENTION TO THIS MATTER.



## **REQUEST FOR CERTIFICATE OF INSURANCE**

Community Association's Name:	
Unit Owner/Purchaser First	
Unit Number:	
Mortgagee Clause or	
Name & Company of Requesting Party:	
Date Certificate is Needed:	
Send Certificate to:	
At:	

Thank you!
Please fax/email to 610-362-8377/usi.certrequest@usi.biz